

Privacy Policy

How I use your information

This privacy notice tells you what to expect when I collect personal information.

Website

Clarity Hypnosis is hosted on the Wix.com platform. Wix.com provides me with the online platform that allows me to show you the services that I provide. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

Cookies

Cookies are implemented in every site built by Wix. Take a look at the table below to view which cookies Wix implements on Wix sites:

Cookie name	Life Span	Purpose
svSession	Permanent	Creates activities and BI
hs	Session	Security
incap_ses_\${Proxy-ID}_\${Site-ID}	Session	Security
incap_visid_\${Proxy-ID}_\${Site-ID}	Session	Security
nlbi_{ID}	Persistent cookie	Security
XSRF-TOKEN	Persistent cookie	Security
smSession	Two weeks	Identify logged in site members

Communicating with you

I will not send you any marketing emails. I hold the information that you provide to me such as email address and telephone number solely for the means of keeping in touch with you, if you have requested appointments or to confirm your appointment. I do not share your personal information with anyone else, unless this has been agreed beforehand.

Contacting me via social media

If you send me a private or direct message via social media the message will be archived within the social media platform it was sent to unless you request its deletion. It will not be shared with any other organisations.

Contacting me via email

Any email sent to me, including any attachments, may be monitored and used by me for reasons of security and to track customer interaction. Email monitoring or blocking software may also be used. Please be aware that you have a responsibility to ensure that any email you send to me is within the bounds of the law. I use the names.co.uk email system and it is password protected. A copy of the link to their privacy policy is below.

https://www.names.co.uk/downloads/pdf/namesco-privacy-policy-27_04_18.pdf

Storage of information

I keep handwritten notes which are stored in a locked cabinet at my offices. My office is not shared with anyone else and these notes are private. I hold information in relation to what we have discussed at our sessions.

My data retention policy is 7 years. This is based on legal and professional regulatory compliance. You have a right to request erasure under the General Data Protection Register, however this is limited by my need to comply with the terms of my data retention policy.

Please see the below link for further clarification.

<https://ico.org.uk/your-data-matters/is-my-information-being-handled-correctly/>

Third-party websites

My website may have links to other websites. I am not responsible for the privacy policies or practices of these third-party websites.

Payments

Payments can be made either with cash, card or bank transfer. If you are paying with card it is on the izettle platform and a link to their privacy policy is below.

<https://www.izettle.com/gb/privacy-policy>

This policy is subject to change and can be amended and updated at any time.